

0-25 programme briefing
for staff and volunteers of
organisations in Salford
working with children,
young people and families

Shaping our city



'Shaping Our City' is the name for our transformational programmes across Salford. We are looking at new, creative and ambitious ways to provide services, support our communities and work even more closely with our partners to support children, young people and families.

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Who is this briefing for?

If you work with children, young people and families in Salford it's likely that 'Shaping Our City' will have some effect on you.

Educators, health workers, volunteers, youth workers, social workers and emergency services all have their role to play.

Our aim is to ensure young people achieve their potential.

To get in touch or find out more about 'Shaping Our City', including Digital Customer, the Integrated Care Organisation and more see www.shapingourcity.tumblr.com

March 2016

Beginner's guide to The Bridge

You may have heard of **The Bridge** but still be wondering exactly what it is and whether it affects you. Here are the basics:

- Full name **Salford Bridge Partnership**.
- Replaced the 'MASH' (Multi-Agency Safeguarding Hub) in April 2015.
- Nowadays if you contact us to report that you are worried about a child (www.salford.gov.uk/childconcern) you will get through to **The Bridge**.
- Staff from different organisations including Children's Services, Greater Manchester Police, Salford Independent Domestic Abuse Support Service, Salford Royal, Achieve, Greater Manchester West, Salix Homes, Greater Manchester Fire and Rescue and Probation make up the team of 60.
- Based behind Salford Civic Centre in the Portacabins.
- Daily information sharing and task meetings.
- The vision is for **The Bridge** to be a 'single front door' for all concerns and information requests about Salford families.
- The Bridge** will use the 'Citizen' database, allowing permitted members of the team to see live data held by different organisations about children and their families. (This is scheduled to be in use by Children's Services staff in **The Bridge** by April 2016, and other Bridge staff by the end of 2016.)
- The Bridge** is primarily about safeguarding. It will also work to reduce crime and act early to prevent problems getting worse (Early Help).
- Linked to Salford's 'Helping Families' programme (see Troubled Families).
- The Bridge** also includes domestic abuse safeguarding.



The Albion pilot

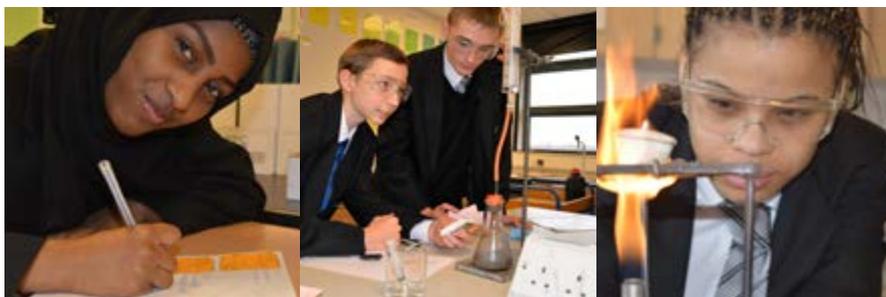


'Hacking' doesn't mean computer hacking! We are talking about an intensive problem solving approach. A 'hackathon' gets a group of specialists together in one place and gives them a certain amount of time to agree a solution.

Significant numbers of young people in Salford are still not fulfilling their potential and with Government funding being cut, we expect less one-to-one support to be available. We want to try new ways to build positive aspirations and test ways of influencing young people's choices by influencing the communities around them. We are testing this in the area surrounding Albion Academy.

The first step is a 'hackathon' event which will be held in April. Young people, parents, business leaders and community champions will come together to talk about how young people in the area can better achieve their potential. Conversations might include:

- How do young people spend their free time? (This is estimated to be about 70 hours per week. Our research shows there is a wealth of activities for young people in the area... but do they use them?)



- How can businesses, social networks, community groups and community champions better support activities?
- How can we identify the 'positive deviants' in a community (people who make more positive choices than those around them)? Can we find out what makes them tick, and what would encourage others to do the same?

Albion Academy, Unlimited Potential and Salford City Council are leading the hackathon. If you want to get involved contact adele.kingston@salford.gov.uk.

▼ Young Emotional Health directory

An updated Young Emotional Health directory will be live on the web in April 2016. It will help staff and volunteers to refer children and young people to the appropriate services.

This is the first outcome of joint working between the NHS and Salford City Council to better support children and young people to develop their emotional wellbeing. We are also working together on projects around children with disabilities, and speech, language and communication needs.

Look out for the directory link when it is circulated.

▼ Early Years New Delivery Model 0-5 Services

The Greater Manchester Early Years New Delivery Model brings together professionals and services who work with children aged 0-5 and their families. For example, services like children's centres, health visitors, midwives, and nurseries. The aim of the model is to improve the number of children being ready for school at the age of five.

The model is based on an 'eight stage assessment pathway' from pre-birth to the age of five. This means there are key points in a 0-5 year old's life when their development is checked – for example the 'new birth visit', and when they join a nursery. These checks have been expanded to help spot problems early. Better data systems will also help spot problems and track improvements.

Building on previous approaches, we will work with the whole family to help them become as independent as possible.



Little Hulton Integrated Locality pilot

We are piloting a way of working to support families who would benefit from early help* in Little Hulton. This starts in April 2016.

The pilot brings together existing staff into a locality-based multi-agency team. This includes school family support workers and learning mentors, Probation, City West Housing, Youth Offending Service, Connexions, Employment Advisors, Health visitors, School Nurses, Being Well Advisors, Family Support Workers, Children's Centre workers, Youth Workers, PCSOs, and Fire Service Youth Engagement workers.

The new team will work under a partnership agreement – making this more structured than previous co-location and joint working arrangements.

- The team, and its caseload, will be 'matrix managed' by a Locality Manager from Salford City Council.
- Families' needs will be assessed with a standard toolkit (details to be agreed) and support will be co-ordinated through 'keyworkers'.
- All the partners will use the same success measures. This is based on the Greater Manchester 'Troubled Family Outcomes Framework'.
- The Bridge (see above) will make sure the team has all the information needed to understand a family's needs. The organisation who refers the family will ask for family members' consent to have their data shared.

We also interviewed people in the area about their aspirations. The findings will influence the pilot.



*'Early Help' for this pilot means Level 2 on Salford's Thresholds of Need (www.partnersinsalford.org/sscb/thresholds.htm). This uses the Troubled Families eligibility criteria.

